SELECT t1.Request\_at as Day,

ROUND(SUM(CASE WHEN t1.Status !='completed' THEN 1 ELSE 0 END)/count(\*),2) "Cancellation Rate"

FROM Trips t1

LEFT JOIN Users u ON t1.Client\_id=u.Users\_Id

WHERE u.Banned='No' AND (t1.Request\_at BETWEEN '2013-10-01' AND '2013-10-03')

GROUP BY t1.Request\_at